

MICHIGAN STATE UNIVERSITY

January 27, 2020

Michael J. Constantino, Ph.D.
Past-President, North American Society for Psychotherapy Research
Past-President, Division 29 of the American Psychological Association
Professor and Graduate Program Director
Department of Psychological and Brain Sciences
612 Tobin Hall - 135 Hicks Way
University of Massachusetts
Amherst, MA 01003-9271

Dear Dr. Constantino:

Thank you, for sharing the impressive results from your groundbreaking PCORI-funded research project, *"Enhancing mental health care by scientifically matching patients to providers' strengths."* It is my pleasure to give this project my highest endorsement.



I first learned about this behavioral health Match system in 2011 when I was Chair of Family Medicine at Cleveland Clinic. I was delighted to hear of PCORI's decision to fund a randomized clinical trial involving the Match, and eagerly awaited the final results. This project extends the notion of "personalized medicine" squarely into the behavioral health services realm.

As you know, my research career has focused on quality, safety and process improvement in primary care. As you also know, health care continues to struggle with bridging the gap between primary care and behavioral health specialty care. Your work is a huge step toward reducing this gap. I am confident that this Match system has the potential to revolutionize patient referrals and case assignments. I will make every effort to promote this work within the primary care and family practice communities. I also look forward to learning about future developments and innovation in this area of work.

Sincerely,

A handwritten signature in cursive script, appearing to read "John Hickner".

John Hickner, MD, MSc
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